

On-Bill Repayment Privacy Notification

What does New Jersey Natural Gas (“NJNG”) do with your personal information?

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| Why? | Companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> • Social Security number • Payment history When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. |
| How? | All companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons companies can share their customers’ personal information; the reasons NJNG chooses to share; and whether you can limit this sharing. |

| Reasons we can share your personal information | Does NJNG share? | Can you limit this sharing? |
|---|------------------|-----------------------------|
| For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | YES | NO |
| For our marketing purposes – to offer our products and services to you | NO | |
| For joint marketing with other financial companies | NO | |
| For our affiliates’ everyday business purposes - information about your transactions and experiences | NO | |
| For our affiliates to market to you | NO | |

Who we are

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| Who is providing the notice? | New Jersey Natural Gas Company |
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What we do

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| How does NJNG protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards. |
| How does NJNG collect my personal information? | We collect your personal information, for example when you <ul style="list-style-type: none"> • apply for the On-Bill Repayment Program • make payments |
| Why can’t I limit all sharing? | Federal law gives you the right to limit only <ul style="list-style-type: none"> • sharing for affiliates’ everyday business purposes-information about your creditworthiness • affiliates from using your information market to you • sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |

Definitions

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| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. |

Questions? Call 1-877-455-NJNG (6564) or go to www.savegreenproject.com